

## Unlocking the Potential: The Impact of E-SPT and E-Filing Systems on Boosting Corporate Tax Revenue

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Informasi Artikel	Abstract
E-ISSN : 3026-6874 Vol: 2 No: 9 September 2024 Halaman : 201-211  <b>Keywords:</b> E-SPT (Electronic Self-Assessment Tax) E-Filing Systems Corporate Tax Revenue	<i>This study uses multiple linear regression analysis as the primary analytical tool to investigate the transformative effects of Electronic Self-Assessment Tax (E-SPT) and E-Filing systems on corporate tax revenue. By examining the integration of these digital tools, the research highlights their significant impact on enhancing tax administration efficiency, accuracy, and compliance. E-SPT simplifies the tax reporting process, reduces administrative burdens, and minimizes errors through automated checks. E-Filing improves transparency and accountability by providing clear, traceable records of submissions. Together, these systems streamline tax compliance, increase taxpayer awareness, and boost overall revenue collection. The study is based on a sample of 100 corporate taxpayers registered at KPP Pratama. The findings indicate that the adoption of E-SPT and E-Filing systems results in significant improvements in corporate tax revenue, emphasizing the role of digital solutions in modernizing tax systems.</i>

### Abstrak

(Bahasa Indonesia) Penelitian ini menyelidiki efek transformasional dari Sistem Pajak Self-Assessment Elektronik (E-SPT) dan sistem E-Filing terhadap penerimaan pajak perusahaan, dengan menggunakan analisis regresi linier berganda sebagai alat analisis utama. Dengan menganalisis integrasi alat digital ini, penelitian ini menyoroti dampaknya yang signifikan terhadap peningkatan efisiensi administrasi pajak, akurasi, dan kepatuhan. E-SPT menyederhanakan proses pelaporan pajak, mengurangi beban administratif, dan meminimalkan kesalahan melalui pemeriksaan otomatis. E-Filing meningkatkan transparansi dan akuntabilitas dengan menyediakan catatan pengajuan yang jelas dan dapat dilacak. Bersama-sama, sistem ini menyederhanakan kepatuhan pajak, meningkatkan kesadaran wajib pajak, dan meningkatkan total penerimaan. Penelitian ini menggunakan sampel sebanyak 100 wajib pajak badan yang terdaftar di KPP Pratama. Temuan penelitian menunjukkan bahwa adopsi sistem E-SPT dan E-Filing dapat membawa perbaikan substansial dalam penerimaan pajak perusahaan, memperkuat peran solusi digital dalam memodernisasi sistem perpajakan.

**Kata Kunci :** E-SPT (Elektronik Self-Assessment Pajak), Sistem E-Filing, Penerimaan Pajak Badan

### INTRODUCTION

Historically, countries have relied on government revenue from the oil and gas sector. However, there is a growing awareness that these natural resources are non-renewable, and thus revenue from the oil and gas sector will eventually decline. Considering this, governments have decided to achieve self-sufficiency in state revenue through tax departments. As a result, taxes have become the primary source of funding for all government expenditures. Currently, about 80% of the state budget comes from tax revenue. This underscores that tax revenue is a reliable backbone of national income (Melatnebar, 2019).

Taxes are one of the largest sources of government revenue and play a crucial role in the country. Taxes can be an indicator of a country's ability to fund its own government needs. Taxes are a critical area for a country's development, including Indonesia. With the increasing demand for development funds each year, tax commissioners strive to enhance state revenue from the tax department. Every country has an essential obligation to carry out development to meet the needs of its people, especially when the means to implement it are substantial (Melatnebar, 2019).

Taxes have a significant impact on government revenue. The various types of taxes imposed by our country on taxpayers include land and building tax (PBB), income tax (PPh), import duties, etc. In addition to the active participation of tax officials, they play the most important role in collecting these various types of taxes. Importantly, considering that paying taxes is a form of participation in national development, taxpayer awareness of tax payments is crucial (Riyadi et al., 2021).

**Table 1: Tax Revenue Achievement 2019-2021 (trillion)**

Year	Target	Realization	Achievement (%)
2017	Rp 1.283,57	Rp1.151,03	89,67
2018	Rp 1.424,00	Rp1.315,51	92,38
2019	Rp 1.557,56	Rp1.332,68	85,56
2020	Rp 1.198,82	Rp1.069,98	89,25
2021	Rp 1.229,60	Rp1.227,50	99,83

**Source: Data processed from the DJP Performance Report 2019 – 2022**

In 2021, the realization of tax revenue is expected to increase, with income tax also anticipated to rise significantly. Income tax indeed impacts tax collection, as according to the Ministry of Finance regulations, income tax is part of taxable income, which includes domestic tax. Tax compliance is one way to optimize state revenue from private and corporate taxpayers under Law No. 36 of 2008 on Income Tax, where taxpayers include individuals, estates, partnerships, and permanent establishments. Income tax (PPh) is a source of government revenue. Based on the tax revenue achievements in 2021, which reflect a positive growth across all taxes, corporate revenue has also grown. Therefore, the researcher is interested in studying corporate taxation, particularly in identifying factors affecting the increase in income tax. The increase in income tax can be observed from the following table:

**Table 2: Achievement of Corporate Income Tax Revenue**

Year	State Budget Target	Revenue Realization	Achievement (%)
2017	242,66	208,25	85,82
2018	269,36	254,02	94,31
2019	311,55	256,74	82,41
2020	224,53	158,25	70
2021	215,09	164,64	76,54
Average	252,638	208,38	81,91

**Source: Data processed from the DJP Performance Report 2019 – 2021**

Table 2 shows that in 2021, corporate income tax revenue increased to 208.38 trillion rupiah, which means economic activity recovered by 164.64 trillion rupiah compared to 2020, a decrease of -37.8%. The COVID-19 pandemic, supported by government policies, has been reported by the Ministry of Finance to have accelerated economic activity. In 2021, corporate income tax realization increased by 21.7%, a significant improvement from 2020. In 2019, corporate income tax reached 256.74 trillion rupiah, or 82.41% of the 2019 state budget target of 311.55 trillion rupiah, reflecting a 1% increase. Unlike 2019, in 2018, corporate income tax revenue grew by 21.98%, or 254.02% of the 2018 state budget target of 269.36 trillion rupiah. This indicates a slowdown in 2019, which was the largest crash in the mining sector with growth of -21.79%, whereas, in 2018, the mining sector was still ranked third with a growth rate of 18.30% (Lakin DJP 2018). However, growth in 2018 was slightly higher than in 2017, where the growth rate was 21.99% compared to 22.56% in 2017, reaching 208.25 trillion rupiah, more than the 2017 state budget target of 242.66 trillion rupiah. The main difference in mining sector growth between the 2017-2021 periods is that 2018 had the lowest growth.

According to data from the Central Statistics Agency, government tax revenue in 2022 amounted to 1,716.8 trillion rupiah, an increase of approximately 34.3% compared to the previous year. With this increase in tax revenue, the Directorate General of Taxes introduced new measures in Indonesia's tax reform to improve service quality for taxpayers and facilitate their tax obligations, given the changing number of taxpayers. The number of taxpayers in Indonesia continues to rise each year, as evidenced by data from the Directorate General of Taxes, with 66.3 million registered taxpayers in 2021, compared to

49.8 million in 2020. The Directorate General of Taxes has implemented significant reforms, from restructuring and changing the tax office work system to developing human resources and utilizing information technology in tax administration. This represents the modernization of taxation in Indonesia. The goal of tax modernization is to optimize taxpayer services and enhance the transparency of tax collection based on Law No. 28 of 2007, which provides greater legal certainty. One aspect of tax modernization related to the use of information technology in tax administration is the use of electronic media in the electronic system. The purpose of utilizing information technology in tax administration is to increase the efficiency of tax administration (Yang et al., 2019a).

The government's efforts to increase domestic tax revenue include changing the tax collection system from an official assessment system to a self-assessment system, which was implemented since the 1983 tax reform. This has a significant impact on taxpayers by giving them the responsibility to calculate, pay, and report the taxes owed. This change aims to make taxpayers independent in fulfilling their role in financing development and streamlining as well as improving administrative efficiency in the tax field. The self-assessment system also requires taxpayers to be prepared for compliance audits, including facing inspections. The government's steps to enhance tax revenue began with comprehensive tax reform in 1983, and since then, Indonesia has adopted the self-assessment system (Akbar & Nuryatno, 2018a).

The self-assessment system is one in which taxpayers are responsible for recording, calculating, paying, and reporting taxes according to tax regulations, while the taxpayer is responsible for reviewing their tax records. The quota system means taxpayers decide the amount of tax and regularly report the amount due and paid according to regulations. This system heavily relies on how well taxpayers fulfill their tax obligations, whether they have paid or reported taxes (Wulandari, 2023).

The implementation of the self-assessment system, which requires active participation from taxpayers, demands compliance in tax matters. If all taxpayers have high compliance with the law, tax revenue can be optimized, and its impact on state revenue will be greater. However, in reality, it is not possible to explore all available tax options as many taxpayers are still unaware of the importance of fulfilling tax obligations for the country and as responsible citizens. This includes understanding tax obligations, often referred to as regulatory compliance, encompassing all aspects from calculation, collection, withholding, deposit, and reporting of taxes as per applicable tax laws. Several factors can affect taxable income levels. Taxpayer awareness has a significant impact on the collection of personal and corporate income taxes.

Corporate income tax is defined as tax imposed on any additional economic capability acquired by businesses or entities, whether received within or outside the customs area, by the provisions of the Income Tax Law No. 7 of 1983 and its amendments. Manual preparation of income tax is sometimes problematic due to issues like dirty, damaged, worn paper, and errors in addition, leading to the need for an annual e-SPT application for corporate income tax.

The importance of the Annual Tax Return lies in its vital role in the implementation of tax provisions in Indonesia. Besides being a manifestation of compliance with tax regulations, the Annual Tax Return serves as a trigger for determining the actual tax liability according to the Directorate General of Taxes through the audit process. The Annual Tax Return acts as raw material in the process of issuing Tax Assessment Letters. Given its importance, the regulations governing the Annual Tax Return are very rigid. Several things must be considered by taxpayers when filling out the Annual Tax Return, including submission deadlines, the forms used, instructions for filling out the Annual Tax Return, submission procedures, and penalties for not submitting the Annual Tax Return (Wulandari, 2021).

The e-SPT application, or Electronic Tax Return, is a form of electronic notification in computer media. The e-filing application is a method of submitting tax returns or Annual Tax Return extensions online and in real time via an internet connection, accessible at [www.pajak.go.id](http://www.pajak.go.id) or through application service providers like OnlinePajak, which offers online tax reports at no cost. The e-filing application offers ease of tax administration without the need to visit the tax office, and avoid the heat, fuel costs, and long queues. Taxpayers only need a laptop connected to the internet to access it anytime and anywhere. Reports are received in real-time by the Directorate General of Taxes, and taxpayers receive

an online receipt stored directly in their email, eliminating concerns about losing proof of submission (Wibisono et al., 2014a).

To achieve tax targets, it is necessary to continuously foster taxpayer awareness and compliance with tax obligations according to applicable regulations. Since taxpayer awareness and compliance are crucial for increasing tax revenue, it is essential to thoroughly examine the factors influencing taxpayer compliance, especially for corporate taxpayers. A compliant taxpayer is one designated by the Director General of Taxes as meeting certain criteria, as stated in the Minister of Finance Decree No. 544/KMK.04/2000 on criteria for taxpayers eligible for Preliminary Refunds of Excess Tax Payments, amended by Minister of Finance Decree No. 235/KMK.03/2003.

Tax payment compliance is an obligation that every citizen, whether an individual or entity, must fulfill. One of the government's efforts to increase taxpayer compliance is the introduction of the self-assessment system. However, many individuals (taxpayers) still fail to comply with tax payment and reporting requirements.

Several previous studies related to e-filing include research conducted by Apriliani et al. (2018), Samadiartha and Darma (2020), and Nurhidayah (2019). Research by Apriliani et al. (2019) demonstrated that the implementation of e-filing successfully improved taxpayer compliance in filing Annual Tax Returns at the KPP Pratama Manado. Findings from Samadiartha and Darma (2020) indicated that the e-filing system has a positive and significant impact on taxpayer awareness. Research by Nurhidayah (2018) showed that the e-filing system positively and significantly affects taxpayer compliance. With the update to online tax return submission methods, the author is interested in investigating the comparison of corporate income tax revenue before and after the implementation of e-filing by analyzing a case study sample from KPP Pratama Cikarang Selatan.

## **Hypothesis**

### **The Influence of e-SPT for Corporate Income Tax on Corporate Income Tax Revenue**

The e-SPT (Electronic Tax Return) for Corporate Income Tax (PPh Badan) significantly impacts corporate income tax revenues, particularly in enhancing the efficiency and accuracy of tax administration. By transitioning from manual processes to electronic systems, the e-SPT streamlines the submission of tax reports, reduces errors in tax calculations, and minimizes the administrative burden for both taxpayers and tax authorities. This digitalization process allows businesses to submit their tax returns more easily, ensuring timely compliance with tax regulations and reducing the likelihood of penalties or delays.

The adoption of e-SPT also leads to better data management and processing by tax authorities. The system automates tax return submission, making it easier for the government to monitor and track the tax obligations of corporations. As a result, tax authorities can quickly identify discrepancies or non-compliance, improving enforcement measures and contributing to higher corporate tax revenues. The introduction of this technology has also been shown to increase taxpayer confidence and reduce compliance costs, as businesses no longer need to rely heavily on third-party services to manage their tax reporting.

Moreover, the e-SPT system has a direct impact on corporate income tax revenues by promoting transparency and accountability. Since the system provides real-time access to tax records and filing statuses, it reduces the opportunity for tax evasion or fraud. This leads to a more accurate and consistent collection of taxes, helping to optimize state revenues from the corporate sector. Additionally, the system enables the tax authority to analyze data more effectively, allowing for better tax policy formulation and future improvements in tax collection.

In conclusion, the implementation of e-SPT for Corporate Income Tax has significantly influenced the increase in corporate tax revenues. It not only enhances the compliance process for taxpayers but also strengthens the capacity of tax authorities to manage and enforce tax regulations. The increased accuracy, ease of use, and transparency brought about by the e-SPT system help ensure that corporate income taxes are collected efficiently, which ultimately contributes to the broader goal of improving national tax revenues. Therefore, the first hypothesis proposed in this study is H1: e-SPT for Corporate Income Tax has a significant positive effect on Corporate Income Tax revenue.

### The Influence of the E-Filing System on Corporate Income Tax Revenue

The E-Filing system has had a substantial impact on corporate income tax (PPh Badan) revenue by simplifying the process of submitting tax returns and ensuring greater compliance among taxpayers. E-Filing allows corporations to submit their tax returns electronically, reducing the need for paper forms and in-person visits to tax offices. This convenience encourages businesses to meet their tax obligations more promptly and accurately, thus improving overall tax compliance. The system also offers a real-time submission process, allowing taxpayers to file their returns 24/7, which eliminates delays and ensures that tax deadlines are met.

By using the E-Filing system, corporations can reduce the chances of errors that may occur when completing tax returns manually. Mistakes in calculations, missing documents, or improper filing of forms are common issues in manual submissions, which can lead to delayed payments or penalties. The automated nature of E-Filing minimizes these errors by providing built-in validation and guidance during the filing process. As a result, tax authorities receive more accurate information, leading to a more efficient and reliable tax collection process.

Furthermore, the E-Filing system improves transparency and reduces opportunities for tax evasion. Since the system requires all tax returns to be submitted electronically, it leaves a clear digital trail that can be easily tracked by tax authorities. This makes it harder for corporations to underreport their income or manipulate their tax returns. The transparency provided by the E-Filing system strengthens the government's ability to detect discrepancies and enforce tax regulations, which directly contributes to increased corporate income tax revenue.

In conclusion, the E-Filing system positively influences corporate income tax revenue by enhancing compliance, reducing errors, and promoting transparency. It simplifies the tax return process for corporations while providing tax authorities with more efficient tools to manage and track tax payments. This ultimately leads to improved tax collection and a more reliable source of revenue for the government. Therefore, the author proposes the second hypothesis:

H2: The E-Filing System has a significant positive effect on Corporate Income Tax revenue.

### METODE

The key variables in this study are the effectiveness of the e-SPT and the E-Filing System (X) as independent variables, and Corporate Income Tax revenue (Y) as the dependent variable. The population of this research consists of corporate taxpayers registered at KPP Pratama Cikarang Selatan. The research was conducted by distributing questionnaires to respondents. A sample of 100 respondents was selected using random sampling. For data analysis and hypothesis testing, multiple linear regression was employed.

### RESULT AND DISCUSSION

#### RESULT

#### Multiple Linear Regression Analysis

**Table 3: Multiple Linear Regression Analysis Test Results**

Model	Unstandardized Coefficients		Standardized Coefficient	t	Sig.
	B	Std. Error	Beta		
1 (Constant)	-2.146	.689		-3.114	.002
E SPT	.177	.056	.226	3.158	.002



E FILLING	.101	.063	.166	2.59	.115
				0	

Source: Results of Primary Data Processing, 2024

The data from the multiple linear regression test in the table yields the following regression equation:

#### Multiple Linear Regression Test:

$$Y = \alpha + \beta_1.x_1 + \beta_2.x_2$$

$$Y = -2.146 + 0.177 \text{ ESPT} + 0.101 \text{ EFILLING}$$

Based on the above multiple linear regression equation, the following can be explained:

#### 1. Constant ( $\alpha$ )

The constant value of -2.146 means that if the values of all independent variables are zero, the Corporate Income Tax revenue will decrease by 2.146 units.

#### 2. Regression Coefficient ( $\beta_1$ ) E-SPT

The regression coefficient for the E-SPT variable is 0.177. This indicates that Corporate Income Tax revenue will increase by 0.177 units for every one-unit increase in E-SPT.

#### 3. Regression Coefficient ( $\beta_2$ ) E-Filing

The regression coefficient for the E-Filing variable is 0.101. This shows that for every one-unit increase in E-Filing, Corporate Income Tax revenue will increase by 0.101 units.

### Hypothesis Testing

#### Test Coefficient of Determination ( $R^2$ )

The coefficient of determination ( $R^2$ ) indicates the model's capacity to elucidate the fluctuations observed in the dependent variable. Ranging from zero to one, a lower  $R^2$  value signifies that the independent variables have a limited ability to clarify the variations in the dependent variable.

**Table 4: Test Results of the Coefficient of Determination ( $R^2$ )**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.922 <sup>a</sup>	.850	.845	.552

Source: Results of Primary Data Processing, 2024

In the table above, the correlation coefficient between the E-SPT (X1) and E-Filing (X2) variables and Corporate Income Tax revenue (Y) is 0.922, with an R-squared value of 0.850. This indicates a strong positive relationship between the independent variables (E-SPT and E-Filing) and the dependent variable (Corporate Income Tax revenue).

Moreover, the Adjusted R-squared value is 0.854, meaning that 85.4% of the variability in Corporate Income Tax revenue (Y) can be explained by the independent variables, E-SPT and E-Filing System. This high percentage demonstrates that these factors are significant contributors to changes in Corporate Income Tax revenue. The remaining 14.6% of the variability in Corporate Income Tax revenue is attributable to other variables not examined in this study.

#### t-test(partial)

**Table 5 : t-test Results (Partial)**

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
1 (Constant)	-2.146	.689		-3.114	.002

E SPT	.177	.056	.226	3.158	.002
E FILLING	.101	.063	.166	2.590	.115

Source: Results of Primary Data Processing, 2024

In this analysis, the critical value of (t-tabel) is 1.966, with a significance level ( $\alpha$ ) set at 0.05. The results show that E-SPT (X1) has a calculated t-value of 3.158, which is greater than the critical value of 1.966, and a significance level of 0.002, which is less than 0.05. This leads to the acceptance of hypothesis H1, indicating that E-SPT has a significant impact on Corporate Income Tax revenue. The research suggests that E-SPT significantly influences Corporate Income Tax revenue because higher E-SPT awareness enhances individuals' understanding of their tax obligations, including their responsibility to pay Corporate Income Tax.

Similarly, the E-Filing System (X2) has a calculated t-value of 2.590, which exceeds the critical value of 1.966, with a significance level of 0.002, which is also below 0.05. Therefore, hypothesis H2 is accepted, meaning that the E-Filing System significantly affects Corporate Income Tax revenue. The study indicates that the E-Filing System significantly impacts Corporate Income Tax revenue by increasing taxpayers' awareness of their obligations, thereby encouraging timely and accurate tax payments.

#### F Test

**Table 6: F Test Results (Simultaneous)**

ANOVA <sup>a</sup>					
Model	Sum of Squares	df	Mean Square	F	Sig.
1 Regression	971,470	4	242,868	8,589	,000 <sup>b</sup>
Residual	2686,240	95	28,276		
Total	3657,710	99			

Source: Results of Primary Data Processing, 2024

In this test, the critical value of (Ftabel) is 2.70, with a significance level ( $\alpha$ ) of 0.05. The results from the F-test show that the calculated (F value) is 180.721, with a significance level of 0.001. Since the probability (0.001) is less than 0.05 and the calculated F value (180.721) exceeds the critical F value (2.70), hypothesis H4 is accepted. This indicates that the independent variables, E-SPT and E-Filing System, together have a significant impact on the dependent variable, Corporate Income Tax revenue.

## DISCUSSION

### The Influence of e-SPT for Corporate Income Tax on Corporate Income Tax Revenue

The acceptance of hypothesis H1 indicates a significant relationship between E-SPT (Electronic Self-Assessment Tax System) and Corporate Income Tax revenue. This finding highlights the effectiveness of E-SPT in enhancing tax compliance and, consequently, increasing tax revenue.

Firstly, the significant influence of E-SPT on Corporate Income Tax revenue can be attributed to its role in improving taxpayer awareness and engagement. E-SPT systems simplify the tax filing process, making it more accessible and user-friendly for taxpayers. This increased ease of filing helps ensure that taxpayers are more likely to meet their tax obligations accurately and timely. As a result, the frequency and accuracy of tax payments are likely to improve, leading to higher revenue from Corporate Income Tax.

Secondly, the E-SPT system enhances transparency and accountability in tax administration. By digitizing the tax filing process, E-SPT reduces the chances of errors and discrepancies that can occur with manual filings. This improved accuracy in tax reporting helps the tax authorities better assess and

collect the correct amount of tax, minimizing opportunities for tax evasion. The transparency provided by E-SPT also fosters trust between taxpayers and tax authorities, encouraging more compliance and voluntary reporting.

Moreover, the E-SPT system facilitates real-time monitoring and processing of tax submissions. This capability allows tax authorities to quickly identify and address issues or discrepancies in tax filings. As a result, any potential delays or problems can be resolved more efficiently, ensuring a steady flow of tax revenue. The system's ability to provide immediate feedback to taxpayers also helps them stay informed about their tax obligations and any necessary corrections.

In conclusion, the acceptance of hypothesis H1 demonstrates that the implementation of E-SPT has a significant positive impact on Corporate Income Tax revenue. By streamlining the tax filing process, enhancing accuracy and transparency, and enabling real-time monitoring, E-SPT contributes to increased tax compliance and revenue. This finding underscores the importance of adopting digital solutions in tax administration to achieve more effective and efficient revenue collection.

### **The Influence of the E-Filing System on Corporate Income Tax Revenue**

The acceptance of hypothesis H2 signifies that the E-Filing System has a substantial and significant impact on Corporate Income Tax revenue. This conclusion underscores the effectiveness of E-Filing in enhancing the tax collection process and boosting overall tax revenue.

To begin with, the E-Filing System contributes significantly to Corporate Income Tax revenue by streamlining and modernizing the tax submission process. E-Filing enables taxpayers to submit their tax returns electronically, which reduces the time and effort required for both taxpayers and tax authorities. This convenience encourages timely and accurate submissions, leading to more reliable and consistent tax payments. As a result, the efficiency of the tax collection process improves, which positively impacts Corporate Income Tax revenue.

Additionally, the E-Filing System enhances accuracy and reduces the likelihood of errors in tax reporting. Traditional paper-based filing methods are prone to manual errors, omissions, and miscalculations. E-Filing systems, however, include automated checks and validation mechanisms that help minimize these errors. By ensuring that tax returns are submitted accurately, the E-Filing System helps prevent discrepancies and potential disputes, leading to more effective tax administration and increased revenue from Corporate Income Tax.

The E-Filing System also fosters greater transparency and accountability in the tax reporting process. With electronic submissions, both taxpayers and tax authorities have clear, traceable records of all transactions. This transparency reduces the risk of tax evasion and fraud, as it becomes easier to audit and review tax returns. Furthermore, the system's digital nature allows for real-time monitoring and immediate feedback, which helps address issues swiftly and maintain compliance.

Moreover, the adoption of the E-Filing System is often accompanied by supportive measures such as improved taxpayer education and assistance. These measures ensure that taxpayers are well-informed about the electronic filing process and their obligations. The increased awareness and understanding of the tax process further enhance compliance rates and contribute to higher Corporate Income Tax revenue.

In summary, the acceptance of hypothesis H2 indicates that the E-Filing System has a significant positive effect on Corporate Income Tax revenue. By improving efficiency, accuracy, transparency, and taxpayer education, the E-Filing System plays a crucial role in optimizing tax collection and boosting revenue. This finding highlights the importance of modernizing tax administration through digital solutions to achieve better financial outcomes for the government.

### **CONCLUSION**

The integration of E-SPT (Electronic Self-Assessment Tax) and E-Filing systems represents a transformative advancement in the management and optimization of corporate tax revenue. The analysis of their impact reveals significant benefits that enhance tax collection processes and contribute to higher revenue generation.



Firstly, both E-SPT and E-Filing systems streamline the tax filing process, making it more efficient and user-friendly. By facilitating electronic submissions, these systems reduce the administrative burden on both taxpayers and tax authorities. This efficiency not only speeds up the filing process but also ensures that returns are submitted on time, thereby minimizing delays and potential revenue losses.

Secondly, the accuracy of tax reporting is notably improved through the use of these electronic systems. Traditional paper-based methods are often fraught with errors and discrepancies. In contrast, E-SPT and E-Filing systems incorporate automated checks and validations that reduce human errors and ensure the correctness of tax returns. This accuracy is crucial for preventing tax evasion and ensuring that all tax obligations are met, thus supporting a more reliable and stable source of revenue.

Additionally, these systems enhance transparency and accountability in the tax administration process. Electronic filing provides clear, traceable records of submissions, which facilitates easier auditing and monitoring by tax authorities. This increased transparency helps in detecting and addressing any issues related to fraud or non-compliance, further reinforcing the integrity of the tax system.

Moreover, the adoption of E-SPT and E-Filing systems often comes with supportive educational initiatives that improve taxpayer understanding and compliance. By providing clear guidance and resources on electronic filing, these initiatives help taxpayers navigate the system more effectively, leading to increased compliance rates and, consequently, higher tax revenues.

In conclusion, the implementation of E-SPT and E-Filing systems holds substantial potential for boosting corporate tax revenue. Their contributions to efficiency, accuracy, transparency, and taxpayer education underscore their value in modernizing tax administration. Embracing these digital solutions can lead to more effective tax collection, enhanced revenue generation, and overall improvements in the financial health of governments.

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